MARV'S SANITARY SERVICE, INC. TRASH SERVICE NOTES

(Save for Future Reference)

1. TIME -

The trash should be out by **7 A.M**. If we missed you, call, and we will get it that day or first thing the next morning. If it wasn't picked up because of not being out on time, there will be a $15.00 charge to come back when our schedule allows ($25.00 outside of Brandon city limits) or you can have double the next week with no extra charge.

2. VOLUME -

Our household garbage service has 3 levels with corresponding monthly rates: 35gal, 64gal, and 96gal; this equates to 1, 2, or 3 can service. (**PLEASE have lids** on all cans; **40# limit** per can or bag). Any trash **OVER** the amount you have chosen is **$4/can** or **$2/bag**. The charge for extras will appear on your next bill. Please switch up to the next level of service if you have extras a couple of times a month.

Because of wind and landfill ordinances, **PLEASE BAG ALL TRASH**. **Pet waste and diapers MUST be sealed in a bag!! Unbagged pet waste or loose trash will be left!**

3. SINGLE STREAM RECYCLING – 1st & 3rd OR 2nd & 4th trash days of each month see collection calendar.

Sioux Falls Landfill ordinance prohibits us from taking trash with required recyclables visible in it. We urge you to read the Recycling page and make recycling part of your routine. Please put your recyclables in our 96-gallon recycling cart OR in your plastic tubs or trash cans that are no larger than 32 gallons. Your recycling containers **MUST** have a tight-fitting lid and **weigh 40lbs or less** when full. If you choose to rent our 96-gallon recycling cart ($1.00 per month), remember that normal wear and tear is expected, but you will be liable for damage to the cart resulting from misuse or from paint, chemicals, or heat/fire, etc.

4. EXTRAS -

Please call the day before if you have anything other than household garbage to be picked up. We will take appliances, furniture, carpet, etc. The charge for these things will be added to your next bill. We do NOT haul loose tree branches.

5. FREE DROP-OFF INFORMATION—Electronics, Chemicals, Paint, etc.

The Sioux Falls Household Hazardous Waste Facility is the free drop-off point for Electronics, Microwaves, Paint, Oil, Chemicals, Car Batteries, and much more. The phone number is 367-8695. Find it on the Web at siouxfalls.org/green.

6. BILLING -

We bill 1 month behind and 2 months ahead. **Payment is due by the 20th of the month.** If payment is not in our office by the 25th of the month, there will be a **$10.00 finance charge** added; if this charge is not paid, it will be added to your next bill. If payment is still not in our office by the 25th of the **3rd** month, another **$10.00 finance charge** will be added, and service will be **stopped** at the end of that month; service will not be resumed until the bill is **paid in full**. If the bill remains unpaid by the 15th of the **4th** month, appropriate legal action **may** be taken, and additional fees and expenses (including, but not necessarily limited to attorney fees) may be charged.

Note: We offer Automatic Withdrawal as a payment option. Please call or download the form from our website.

7. HOLIDAYS -

We do not work on **6 holidays**: **New Year's, Memorial Day, July 4th, Labor Day, Thanksgiving,** and **Christmas**. Following a holiday, service each day through Thursday of that week will be delayed by one day. Friday service is only affected if the holiday actually falls on Friday, thus causing it to be picked up on Thursday **(one day early).**

8. COMPOST SERVICE – Grass & leaves, etc. -

This service is available to most of our customers. Please call the office for information or sign up on our website.

We hope you find this information useful. Our office hours are 7:30-4:00, Monday through Friday. If you have any questions, please contact us at 582-6766, marvs@alliancecom.net. or on **facebook.**

Thank you so much for your business!